

Important COVID-19 Update – 22 Nov 21

We are continuing to monitor and assess the ongoing COVID-19 pandemic and the risk to the health safety of our patients and staff members. Our current practice COVID safety policy includes:

Wahroonga appointments:

- All **patients and** their accompanying **support persons** attending for face-to-face appointments will be required to either;
 - show proof of double vaccination status using [Service NSW app](#),

OR

- *show proof of a negative test result **within 72 hours** prior to their appointment if unable to show proof of vaccination status. This should be performed at a local community [testing centre](#) as we do not have the facility to perform this on the day of your appointment. You will not be required to isolate following testing as this is non-symptomatic screening.*
- Maximum of **1** support person is permitted to accompany the patient at our Wahroonga clinic. The support person will also be *subject to the above requirement*.
- All persons required to wear a face mask except where directed by their clinician. Children under 12 years and others with exemptions are advised to wear one if possible.
- All persons entering are required to check in using the [Service NSW app](#) and QR code provided. If unable to do so using a personal mobile device, our staff can manually enter details to Service NSW online. All persons are temperature checked using a contactless thermometer.
- All onsite staff are required be fully vaccinated, undergo regular COVID surveillance testing and use special PPE in addition to standard precautions.
- All persons displaying *any* [symptoms of COVID-19](#) must *not* attend their appointment.

Chris O'Brien Lifehouse, Camperdown appointments:

- COBLH protocols require patients to get a COVID-19 test within **48 hours** of their appointment OR show proof of double vaccination status.
- Other protocols apply including for recent returnees from VIC or overseas.
Please see <https://www.mylifehouse.org.au/covid-19/> for full details.

We apologise for any inconvenience and thank you for your cooperation.

Sydney Oral Medicine